

All the Pediatric Specialty Care Your Child Needs Under One Roof



Expert Advice:

Graham C. Tse, M.D.,
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MemorialCare Miller Children's
& Women's Hospital Long Beach

The future Cheresse Mari Laulhere Children's Village to provide one-stop, comprehensive health care to kids with complex medical conditions

If your child has a serious health issue or complex medical condition, you know that consultations with medical specialists, lab work, and specialized procedures take up lots of time.

It may sound too good to be true, but the novel idea of a one-stop, pediatric medical center providing children's outpatient services will soon be a reality.

At the future Cheresse Mari Laulhere Children's Village at MemorialCare Miller Children's & Women's Hospital Long Beach to be completed in 2021, parents will be able to save money and time — sparing their child and other family members from tedious, time-consuming interminable appointments, and drawn-out waiting times.

The Children's Village encompasses an 80,000-square-foot, four-story medical building that breaks ground on July 24. It will offer pediatric patients and their families access to the care they need in one easy-to-access location.

"The Children's Village will offer all the specialty services these children need under one roof," explains Dr. Graham C. Tse, chief medical officer, Miller Children's & Women's. "With radiological and laboratory services, therapists, nurses, physicians and other specialists available in the same place, we will enhance the medical experience for our patients and families while decreasing the troublesome aspects.

"We're looking at the entire process, including scheduling and wait times, laboratory and radiology services, to make the experience as efficient as possible."

Best of all, Dr. Tse adds, children with serious, ongoing medical issues will receive the same high-quality, continuity of care they expect from Miller Children's & Women's, one of just eight freestanding children's hospitals in California. Miller Children's & Women's serves more than 60,000 patients annually in its Outpatient Specialty Centers and is approved as a California Children's Services tertiary care hospital.

There is a critical need for the kind of care the Children's Village offers, Dr. Tse notes, because children with complex

- medical problems often are living much longer than in the past.
- For example, patients with cystic fibrosis once had a lifespan that ended in the teen years but now can anticipate living into their 40s and 50s.
- Funded by Prop. 4 and private philanthropy, the Children's Village will offer treatment from medical teams in 36 specialties, Dr. Tse says. The building will be LEED-certified (under Leadership in Energy and Environmental Design regulations), which ensures the builders will use green building material and recycled materials whenever possible. Certification requires that builders employ natural resources that have been attained without destroying ecological balance, and that they re-use existing material whenever possible thus eliminating or greatly reducing waste. Another green aspect of the Children's Village will be its solar panels, Dr. Tse notes.
- In addition, the building will employ LEAN principles, which were first developed by Toyota in 1975 to increase efficiency, eliminate duplication, and provide the best-possible customer service. To guarantee efficiency and reduce wasted time and resources, he says, Miller Children's & Women's erected a huge tent in a hospital back parking lot and mocked up life-size props to represent exam rooms, labs, and other aspects of the facility. Employees, families and medical personnel walked through the tent to make sure the placement of everything made the most sense.
- "Personally, and as CMO, I believe the Children's Village is a groundbreaking game changer for our patients and families in terms of outpatient care," Dr. Tse says. "It's a unique opportunity to build from the ground up and design our services around the needs of patients and families, who we value and cherish."

Visit Us!

Miller Children's & Women's
Hospital Long Beach
2801 Atlantic Ave.
Long Beach, CA 90806

800-MEMORIAL
millerchildrens.org/Village

It takes a Village...

From common to complex health conditions, it takes a village to care for children. In 2021, MemorialCare Miller Children's & Women's Hospital Long Beach will open the doors to our very own **Cheresse Mari Laulhere Children's Village**. This 80,000 sq. ft., four-story medical building will bring all of our pediatric specialties under one roof. Patients and families will be able to receive the specialized care they need in one easy-to-access location – saving them time and resources, while reducing stress.



Thousands of children, like 6-year-old Jazlyn, will receive medical care in the Children's Village.



MemorialCareTM
Miller Children's & Women's
Hospital Long Beach

Learn more at
millerchildrens.org/Village